	Case 3:15-cv-00258-HSG	Document 59	Filed 01/26/16	Page 1 of 28
1	LIEFF CABRASER HEIMANN Michael W. Sobol (CA #194857)	& BERNSTEIN	N, LLP	
2	msobol@lchb.com Nicole D. Sugnet (CA #246255)			
3	nsugnet@lchb.com 275 Battery Street, 29 <sup>th</sup> Floor			
4	San Francisco, CA 94111-3339 Telephone: (415) 956-1000			
5	Facsimile: (415) 956-1008			
6	CARNEY BATES & PULLIAM, Joseph Henry ("Hank") Bates (CA			
7	hbates@cbplaw.com Randall K. Pulliam (admitted <i>pro</i>	hac vice)		
8 9	rpulliam@cbplaw.com One Cantrell Building 2800 Cantrell, Suite 510			
10	Little Rock, AR 72212 Telephone: (501) 312-8500			
11	Facsimile: (501) 312-8505			
12	Attorneys for Plaintiffs			
13	UNITED STATES DISTRICT COURT		RT	
14	NORTHERN DISTRICT OF CALIFORNIA		NIA	
15	SAN FRANCISCO DIVISION			
16				
17	NAPOLEON EBARLE, JEANNE STAMM, BRIAN LITTON, and		Case No. 3:15-C	V-258-HSG
18	JEROME EBARLE on behalf of themselves and all other similarly			AND <del>[PROPOSED]</del> RDING REVISED
19	Plaintiffs,		NOTICES AND SETTLEMENT	SCHEDULE OF DATES
20	v.		Judge: Hon. Hayv	vood S. Gilliam
21	LIFELOCK, INC.,			
22	Defendant.			
23				
24				
25 26				
26				
27 28				
28			CTIDI	LATION AND <del>[PROPOSED]</del> ORD
	1289482.2			DTICES AND SETTLEMENT SCH CASE NO. 3:15-CV-2;

### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 2 of 28

1	Pursuant to the Court's January 20, 201	6 Order Granting Motion for Preliminary	
2	Approval (Dkt. No. 57), Plaintiffs Napoleon El	Č .	
	Ebarle ("Plaintiffs") and Defendant LifeLock, Inc. ("Defendant") respectfully submit this		
3	Stipulation [Proposed] Order Regarding Revised Notices and Schedule of Settlement Dates.		
4			
5		e parties have conferred and herewith submit	
6	their proposed revised class notices. Attached a	s <u>Exhibit A</u> is a redline version of the summary	
7	notice showing the parties' edits to that notice, a	nd attached as Exhibit B is a clean version of the	
8	summary notice incorporating those edits. Attac	ched as $\underline{\text{Exhibit C}}$ is a redline version of the long-	
9	form notice showing the parties' edits to that no	tice, and attached as Exhibit D is a clean version of	
	the long-form notice incorporating those edits.		
10	In addition, the parties have agreed to the	ne following settlement schedule:	
11	Event	Date	
12	Deadline to send notice to Class Members	February 29, 2016	
13	Filing deadline for attorneys' fees and costs motion	March 18, 2016	
15	Deadline for incentive payment motion	March 18, 2016	
14	Last day to mail or email objections or	April 14, 2016	
15	requests for exclusion Last day to submit claims	April 29, 2016	
15	Filing deadline for final approval motion	May 13, 2016	
16	Final fairness hearing and hearing on motions	June 23, 2016 at 2:00 p.m.	
17			
18	IT IS SO STIPULATED.		
19	Dated: January 25, 2016 Re	espectfully submitted,	
20			
21	B	y: <u>/s/ Michael W. Sobol</u>	
22	L	EFF CABRASER HEIMANN BERNSTEIN, LLP	
23	Μ	ichael W. Sobol (CA #194857) sobol@lchb.com	
24	N	icole D. Sugnet (CA #246255)	
25	27	ugnet@lchb.com 75 Battery Street, 29 <sup>th</sup> Floor	
26		In Francisco, CA 94111-3339 Elephone: (415) 956-1000	
27			
28			
	1289482.2 -	1 - STIPULATION AND [PROPOSED] ORDER RE: REVISED NOTICES AND SETTLEMENT SCHEDULE CASE NO. 3:15-CV-258-HSG	

	Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 3 of 28	
1	Facsimile: (415) 956-1008	
2	CARNEY BATES & PULLIAM, PLLC Joseph Henry ("Hank") Bates (CA #167688)	
3	Randall K. Pulliam (admitted <i>pro hac vice</i> ) 11311 Arcade Drive, Suite 200	
4	Little Rock, AR 72212 Telephone: (501) 312-8500	
5	Fax: (501) 312-8505	
6	Attorneys for Plaintiffs	
7	By: <u>/s/ Cynthia Rickets</u> SACKS, RICKETTS & CASE LLP	
8	Cynthia Rickets (admitted <i>pro hac vice</i> ) 2800 North Central Avenue, Suite 1230	
9	Phoenix, AZ 85004 Phone: (602) 385-3370	
10	Fax: (602) 385-3371	
11	SACKS, RICKETTS & CASE LLP Luanne Sacks (CA #120811)	
12	177 Post Street, Suite 650 San Francisco, CA 94108	
13	Telephone: 415-549-0580 Facsimile: 415-549-0640	
14	Attorneys for LifeLock, Inc.	
15		
16	ATTESTATION	
17	I, Michael W. Sobol, am the ECF user whose identification and password are being used to	
18	file this Joint Proposed Revised Class Notices. I hereby attest that Cynthia Rickets has concurred in	
19 20	this filing.	
20 21	By: <u>/s/ Michael W. Sobol</u>	
21		
22 23	[PROPOSED] ORDER FOR GOOD CAUSE APPEARING AND PURSUANT TO THE PARTIES'	
23 24	STIPULATION, IT IS SO ORDERED.	
24 25		
23 26	Dette 1000010 $1 = 12011$	
20 27	Dated: <u>1/26/2016</u> HAYWOOD S. GILLIAM, JR	
27	United States District Judge	
20	1289482.2 - 2 - I289482.2 - 2 -      [PROPOSED]     ORDER GRANTING PRELIMINARY     APPROVAL OF CLASS SETTLEMENT     CASE NO. 3:15-CV-258-HSG	

Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 4 of 28

# **EXHIBIT** A

Class Action Settlement Notice If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010, and [PRELIMINARY APPROVAL DATE],January 20, 2016, you are eligible to receive a cash payment.

The sole purpose of this notice is to inform you of the proposed settlementSettlement so that you may decide what to do.

WHAT IS THIS CASE ABOUT? A proposed settlementSettlement has been reached in the nationwide class action lawsuit, *Ebarle, et al. v. LifeLock, Inc.*, Case. No. 3:15-CV-00258 (HSG) ("Lawsuit"). This Lawsuit challenges representations LifeLock made, which generally fall into four categories: (1) LifeLock's promise to provide "comprehensive" services in detecting fraud; (2) Lifelock's promise to provide timely and continuous alerts of potential fraud 24 hours a day, 7 days a week, 365 days a year; (3) Lifelock's promise regarding its identity theft protection plans and information security program-; and (4) LifeLock's promise to provide a "\$1 Million Total Service Guarantee." LifeLock denies all allegations or that it did anything wrong. Under the proposed settlement, LifelockSettlement, LifeLock has agreed to pay \$68 million to a settlementSettlement fund.

WHO IS INCLUDED? If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010, and [Preliminary Approval Date],2010 and January 20, 2016, you are a Class Member. If you enrolled in a LifeLock identity theft protection plan between January 1, 2012, and April 30, 2015, you are also a Subclass Member.

HOW DO I GET A CASH PAYMENT IF THE SETTLEMENT IS APPROVED?

All Class members may submit a Claim Form to receive a cash payment. Subclass Members who do not exclude themselves from the settlementSettlement will receive a cash payment regardless of whether they submit a claim, but will receive an *additional* payment under the Settlement if they submit a valid claim. Subclass Members will likely receive between about \$34 and \$39 if they do make a claim and between about \$14 and \$19 if they do not make a claim. All other Class Members will likely receive \$20 if they do make a claim and nothing if they do not make a claim. Actual payment amounts could be less than the above estimates. Claim Forms may be obtained at

www.EbarleClassSettlement.com and may be submitted online or downloaded and mailed or emailed to the Settlement Administrator at the address below. For a Claim Form to be considered it must be submitted online or emailed or postmarked by [DATE].

#### YOUR OTHER OPTIONS.

Exclude Yourself: If you don't want to be bound by the settlementSettlement and any

judgment in the Lawsuit, you can exclude yourself by sending a written request no laterthanemailing or mailing to the Settlement Administrator at the address below a written request stating (1) your full name and address and (2) requesting to be excluded from the Settlement. This request must be emailed or postmarked by [DATE]. If you exclude yourself, you won't get a cash payment from this settlementSettlement. If you don't exclude yourself and the settlementSettlement is approved, you will be bound by its terms and cannot later sue LifeLock about the claims in the Lawsuit.

**Object to the Settlement:** If you don't exclude yourself, you may object to the Settlement or the request for fees by the attorneys appointed by the Court to represent the Class ("Class Counsel") or any service award to any of the four individuals who represent the Class in the Lawsuit ("Class Representatives"). Any objection must be made in writing and emailed or mailed to the Settlement Administrator at the address below, and must be emailed or postmarked before [DATE]. by [DATE]. You may object to the Settlement and also submit a claim for a payment under the Settlement.

Attend the Hearing: The Court will hold a hearing on [DATE], 2016, at [TIME], to consider whether to approve: (1) the settlementSettlement; (2) up to \$10.2 million in attorneys' fees and expenses to Class Counsel; and (3) service awards of \$2,000 to each Class Representative. You may appear at the hearing, but you don't have to. You may hire your own attorney to appear for you.

**CLASS COUNSEL'S FEE REQUEST.** Class Counsel intends to ask the Court to award attorneys' fees and expenses of up to \$10,200,000, and to award a \$2,000 service award to each of the four Class Representatives. Class Counsel's fee and service award application will be available at **www.EbarleClassSettlement.com** by [DATE]. Class Members may object to Class Counsel's fee application by writing or emailing the Settlement Administrator at the address below. Any objection must be emailed or postmarked by [DATE].

**SETTLEMENT ADMINISTRATOR'S ADDRESS.** Claim forms, requests for exclusion, or objections to the Settlement may be mailed to Ebarle v. LifeLock, Inc. Settlement, c/o GCG, P.O. Box 10248, Dublin, OH 43017, or may be emailed to info@EbarleClassSettlement.com.

For more information or to submit a claim<u>online</u>, visit <u>www.ebarleclasssettlement.com</u>www.EbarleClassSettlement.com</u> or call 1 (855) 907-3140.

A federal court authorized this notice. This isn't a solicitation from a lawyer. You aren't being sued.

Document comparison by Workshare Compare on Monday, January 25, 2016 4:05:28 PM

Input:	
Document 1 ID	file://H:\Desktop\Redline\12 28 15 Postcard Notice Revised-clean.docx
Description	12 28 15 Postcard Notice Revised-clean
Document 2 ID	file://H:\Desktop\Redline\Summary Notice Clean (FINAL).docx
Description	Summary Notice Clean (FINAL)
Rendering set	Standard

Legend:		
Insertion		
Deletion-		
Moved from-		
Moved to		
Style change		
Format change		
Moved deletion		
Inserted cell		
Deleted cell		
Moved cell		
Split/Merged cell		
Padding cell		

Statistics:		
	Count	
Insertions	29	
Deletions	17	
Moved from	0	
Moved to	0	
Style change	0	
Format changed	0	
Total changes	46	

Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 8 of 28

# **EXHIBIT B**

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 9 of 28

#### [CLAIM ID]

#### <u>Class Action Settlement Notice</u> If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010, and January 20, 2016, you are eligible to receive a cash payment. The sole purpose of this notice is to inform you of the proposed Settlement so that you may decide what to do.

WHAT IS THIS CASE ABOUT? A proposed Settlement has been reached in the nationwide class action lawsuit, *Ebarle, et al. v. LifeLock, Inc.*, Case. No. 3:15-CV-00258 (HSG) ("Lawsuit"). This Lawsuit challenges representations LifeLock made, which generally fall into four categories: (1) LifeLock's promise to provide "comprehensive" services in detecting fraud (2) LifeLock's promise to provide timely and continuous alerts of potential fraud 24 hours a day, 7 days a week, 365 days a year; (3) LifeLock's promise regarding its information security program; and (4) LifeLock's promise to provide a "\$1 Million Total Service Guarantee." LifeLock denies all allegations or that it did anything wrong. Under the proposed Settlement, LifeLock has agreed to pay \$68 million to a Settlement fund.

WHO IS INCLUDED? If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and January 20, 2016, you are a Class Member. If you enrolled in a LifeLock identity theft protection plan between January 1, 2012, and April 30, 2015, you are also a Subclass Member.

HOW DO I GET A CASH PAYMENT IF THE SETTLEMENT IS APPROVED? All Class members may submit a Claim Form to receive a cash payment. Subclass Members who do not exclude themselves from the Settlement will receive a cash payment regardless of whether they submit a claim, but will receive an *additional* payment under the Settlement if they submit a valid claim. Subclass Members will likely receive between about \$34 and \$39 if they do make a claim and between about \$14 and \$19 if they do not make a claim. All other Class Members will likely receive \$20 if they do make a claim and **nothing** if they <u>do not</u> make a claim. Actual payment amounts could be less than the above estimates. Claim Forms may be obtained at <u>www.EbarleClassSettlement.com</u> and may be submitted online or downloaded and mailed or emailed to the Settlement Administrator at the address below. For a <u>Claim</u> <u>Form to be considered it must be submitted online or emailed or postmarked by</u> [DATE].

#### YOUR OTHER OPTIONS.

Exclude Yourself: If you don't want to be bound by the Settlement and any judgment in the Lawsuit, you can exclude yourself by emailing or mailing to the Settlement Administrator at the address below a written request stating (1) your full name and address and (2) requesting to be excluded from the Settlement. This request must be emailed or postmarked by [DATE]. If you exclude yourself, you won't get a cash

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 10 of 28

#### [CLAIM ID]

payment from this Settlement. If you don't exclude yourself and the Settlement is approved, you will be bound by its terms and cannot later sue LifeLock about the claims in the Lawsuit.

**Object to the Settlement:** If you don't exclude yourself, you may object to the Settlement. Any objection must be made in writing and emailed or mailed to the Settlement Administrator at the address below, and must be emailed or postmarked by [DATE]. You may object to the Settlement and also submit a claim for a payment under the Settlement.

Attend the Hearing: The Court will hold a hearing on [DATE], 2016, at [TIME], to consider whether to approve: (1) the Settlement; (2) up to \$10.2 million in attorneys' fees and expenses to Class Counsel; and (3) service awards of \$2,000 to each Class Representative. You may appear at the hearing, but you don't have to. You may hire your own attorney to appear for you.

CLASS COUNSEL'S FEE REQUEST. Class Counsel intends to ask the Court to award attorneys' fees and expenses of up to \$10,200,000, and to award a \$2,000 service award to each of the four Class Representatives. Class Counsel's fee and service award application will be available at <a href="http://www.EbarleClassSettlement.com">www.EbarleClassSettlement.com</a> by [DATE]. Class Members may object to Class Counsel's fee application by writing or emailing the Settlement Administrator at the address below. Any objection must be emailed or postmarked by [DATE].

SETTLEMENT ADMINISTRATOR'S ADDRESS. Claim forms, requests for exclusion, or objections to the Settlement may be mailed to Ebarle v. LifeLock, Inc. Settlement, c/o GCG, P.O. Box 10248, Dublin, OH 43017, or may be emailed to info@EbarleClassSettlement.com.

For more information or to submit a claim online, visit www.EbarleClassSettlement.com or call 1 (855) 907-3140.

A federal court authorized this notice. This isn't a solicitation from a lawyer. You aren't being sued.

Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 11 of 28

# **EXHIBIT C**

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA

### If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and [preliminary approval January 20, 2016], you are eligible for a <u>cash payment</u> from a class action settlement.

A federal court authorized this notice. This isn't a solicitation from a lawyer and you aren't being sued.

- A proposed settlement has been reached in a class action lawsuit that challenges representations LifeLock made regarding its identity theft protection plans and information security programs.- LifeLock denies the allegations or that it did anything wrong. The court has not decided who is right in the lawsuit.
- If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and [Preliminary Approval Date], January 20, 2016, you are a Class Member and are eligible to submit a claim to receive a cash payment. If you enrolled in a LifeLock identity theft protection plan between January 1, 2012 and April 30, 2015, you are also a Subclass Member.
- As a result of the settlement, LifeLock has agreed to pay \$68 million to a settlement fund. All Class Members will be able to file claims for cash payments of up to \$20. Subclass Members who do not exclude themselves from the settlement will receive automatic payments under the settlement, but will also receive an *additional* payment if they submit a valid claim.
- Your legal rights are affected whether you act or do not act. Read this notice and the information on this Settlement Website carefully.
- <u>TheseYour rights and options, and the deadlines to exercise them, are explained in this notice.</u>
- <u>The Court will decide whether to approve the settlement. Proposed payments to Class Members and Subclass</u> <u>Members who do not exclude themselves from the settlement will be made if the Court approves the settlement.</u> <u>Please be patient and check back to this website to find out when the cash payments may be available[A1].</u>
- •

SUMMARY OF YOUR OPTIONS AND LEGAL RIGHTS IN THIS SETTLEMENT		
SUBMIT A CLAIM	If you are a Class Member, you can submit a Claim Form online at www.EbarleClassSettlement.com, or mail <u>or email</u> the Claim Form found at www.EbarleClassSettlement.com to the address provided below. The deadline to submit a Claim Form is [ <b>DATE</b> ]. See Question 11 below for more details	
AUTOMATIC PAYMENT TO SUBCLASS MEMBERS	If you are a Subclass Member, and do not exclude yourself from the settlement, you will automatically receive a cash payment if the settlement is approved. This automatic cash payment will be in <i>addition</i> to the amount you will receive if you submit a Claim Form. See <b>Question 10 below for more details.</b>	
EXCLUDE YOURSELF FROM THE SETTLEMENT	You <u>won't</u> receive a cash payment from the settlement. This is the only option that allows you to retain your right to bring another lawsuit against LifeLock about the claims in this lawsuit. The postmark <u>or email</u> deadline to exclude yourself is [DATE]. See Question 16 below for more details.	
DO NOTHING	If the settlement is approved and you do nothing, you will be bound by the settlement terms and judgment and will not be able to later sue LifeLock about the claims in this lawsuit. If you are a Subclass Member and do nothing, you will still receive an automatic cash payment. If you are <u>not</u> a Subclass Member and do nothing, you will <u>not</u> receive a cash payment. See <b>Question 20 below for more details.</b>	

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 13 of 28

OBJECT TO THE SETTLEMENT	Write to the <u>Court-Settlement Administrator</u> if you don't like the settlement. You may object to the settlement and also submit a claim for a payment under the settlement. The postmark <u>or</u> <u>email</u> deadline to send an objection is [DATE]. See Question 18 below for more details.
ATTEND THE HEARING	The Court has set a hearing on [DATE] regarding the fairness of the settlement. You may appear at the hearing, but you don't have to. You may hire your own attorney to appear for you. See Questions 23-25 below for more details.

These rights and options, and the deadlines to exercise them, are explained in this notice.

The Court will decide whether to approve the settlement. Proposed payments to Class Members and Subclass Members who do not exclude themselves from the settlement will be made if the Court approves the settlement. Please be patient and check back to this website to find out when the cash payments may be available.

#### WHAT THIS NOTICE CONTAINS

#### Page

BASIC INFORMATION	3
1. Why is there a notice?	3
2. What is the lawsuit about?	3
3. How does LifeLock respond to the allegations?	4
4. Has the Court decided who is right?	
5. Why is this a class action?	
6. Why is there a settlement?	
WHO IS IN THE SETTLEMENT?	4
7. Who is included in the settlement?	4
THE SETTLEMENT'S BENEFITS	4
8. What benefits does the settlement provide?	4
9. How do I get a cash payment?	
10. How will payment amounts be calculated and how much money will I receive?	
11. How do I submit a Claim Form and what is the deadline?	
12. What happens after a Claim Form is submitted	
13. Can I file more than one claim?	
14. When will I receive a cash payment?	
15. What am I giving up if I do not exclude myself from the Settlement?	6
EXCLUDING YOURSELF FROM THE PROPOSED SETTLEMENT	6
16. How do I exclude myself from the Class?	6
17. If I don't exclude myself, can I sue LifeLock for the same thing later?	6
OBJECTING TO THE PROPOSED SETTLEMENT	6
18. How do I tell the Court if I don't like the settlement?	7
19. What's the difference between objecting to the settlement and excluding myself from the Settlement?	7
IF YOU DO NOTHING	
20. What happens if I do nothing at all?	7
THE LAWYERS REPRESENTING YOU	
21. Do I have a lawyer representing me in the Lawsuit?	
22. How will Class Counsel be paid?	8
THE COURT'S FAIRNESS HEARING	
23. When and where will the Court decide whether to approve the settlement?	8
QUESTIONS? VISIT WWW.EBARLECLASSSETTLEMENT.COM OR CALL TOLL-FREE 1 (855) 907-3140	

24. Do I have to attend the hearing?	8
25. May I speak at the hearing?	
GETTING MORE INFORMATION	9
26. How do I get more information?	9

#### **BASIC INFORMATION**

#### 1. Why is there a notice?

A Court authorized this notice because you have a right to know about the proposed settlement of this class action lawsuit and about all of your options before the Court decides whether to give final approval to the settlement. This Settlement Website provides notice of and explains the lawsuit, the proposed settlement, your legal rights, what settlement benefits are available, who is eligible for them, and how to get them. If the Court approves the proposed settlement, cash payments will be made consistent with the settlement terms and the Court's orders. You will be informed of the progress of the settlement on this Settlement Website.

The United States District Court for the Northern District of California is overseeing this lawsuit. The case is *Ebarle et al. v. LifeLock, Inc.*, Case No. 3:15-CV-258-HSG (the "Lawsuit").

The consumers who filed the Lawsuit are called Plaintiffs and Class Representatives and the company they sued, LifeLock, Inc. ("LifeLock"), is called the Defendant.

#### 2. What is the lawsuit about?

The Lawsuit claims that LifeLock made misrepresentations which generally fall into four categories: (1) LifeLock's promise to provide "comprehensive" services in detecting fraud; (2) Lifelock's promise to provide timely and continuous alerts of potential fraud twenty four hours a day, seven days a week, three hundred sixty five days a year; (3) Lifelock's promise regarding its information security program; and (4) LifeLock's promise to provide a "\$1 Million Total Service Guarantee," which the Class Representatives allege purports to promise insurance in an amount up to \$1,000,000 against identity theft. The Second Amended Complaint filed in the Lawsuit, which is available www.EbarleClassSettlement.com, contains all of the allegations and claims asserted against LifeLock.

The Federal Trade Commission ("FTC") has made similar allegations against LifeLock in a contempt proceeding in a matter entitled *Federal Trade Commission v. LifeLock, Inc.*, Case No. 2:10-cv-00530-JJT, in the Arizona District Court for the District of Arizona ("FTC Action"). On December 22, 2015, the Court in the FTC Action approved the parties' Stipulated Order resolving that matter. The Court-approved Stipulated Order provides that \$68 million of the amount LifeLock pays to resolve the FTC Action may be used to provide consumer redress in this lawsuit through the proposed settlement.

#### 3. How does LifeLock respond to the allegations?

LifeLock expressly denies that it did anything wrong and does not admit or concede any actual or potential fault, wrongdoing, or liability in connection with any facts or claims that have been alleged against it in the Lawsuit or the FTC Action.

#### 4. Has the Court decided who is right?

No. The Court hasn't decided which of the parties, Plaintiffs or LifeLock, is right.

#### 5. Why is this a class action?

In a class action, one or more people, called "Class Representatives," (in this case, Napolean Ebarle, Jeanne Stamm, Brian Litton, and Renier Jerome Ebarle) sue on behalf of people who have similar claims. All of the people who have claims similar to the Class Representatives are members of the "Class" or "Class Members".

#### 6. Why is there a settlement?

The Court hasn't decided in favor of either Plaintiffs or LifeLock. Instead, both sides agreed to the settlement. By agreeing to the settlement, the parties avoid the costs and uncertainty of a trial, and Class Members receive the benefits described in this notice. The Class Representatives and the attorneys appointed to represent the class (called "Class Counsel") believe that the settlement is in the best interest of all Class Members.

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 15 of 28

#### WHO IS IN THE SETTLEMENT?

#### 7. Who is included in the settlement?

You are a "Class Member" if you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and [the date of the Preliminary Approval OrderJanuary 20, 2016]. You are also a "Subclass Member" if you enrolled in a LifeLock identity theft protection plan between January 1, 2012 and April 30, 2015.

LifeLock is excluded from the Class as well as any parent, subsidiary, affiliate, or controlled person of LifeLock, as well as the officers, directors, agents, servants or employees of LifeLock and the immediate family members of any such persons. Also excluded is any judge who may preside over the Lawsuit.

IF YOU WERE A MEMBER OF A LIFELOCK IDENTITY THEFT PROTECTION PLAN BETWEEN SEPTEMBER 1, 2010 AND [PRELIMINARY APPROVAL ORDER DATE]JANUARY 20, 2016 BUT ARE UNSURE WHAT BENEFITS YOU ARE ELIGIBLE TO RECEIVE, WHETHER YOU ARE A SUBCLASS MEMBER OR WHAT YOUR OPTIONS ARE, YOU MAY CONTACT THE SETTLEMENT ADMINISTRATOR, AT 1 (855) 907-3140 OR CAN REVIEW THE SETTLEMENT DOCUMENTS ON THIS SETTLEMENT WEBSITE.

#### THE SETTLEMENT'S BENEFITS - WHAT YOU CAN GET?

#### 8. What benefits does the settlement provide?

Approximately 6.78 Million Class Members are eligible for a cash payment. The settlement agreement is available at www.EbarleClassSettlement.com. If the proposed settlement is approved and becomes final, LifeLock has agreed to pay \$68 million to a settlement fund. You are eligible for a cash payment from the settlement fund, if you're a Class Member. *See* **Question 7** to determine if you're a Class Member. The \$68 million settlement fund will be used to only to provide cash payments to Class Members.

For details about how to receive a cash payment and about how payments will be determined, see **Questions 9-12** below.

#### 9. How do I get a cash payment?

All Class Members may submit a <u>Claim Form</u> at <u>www.EbarleClassSettlement.com</u>. Subclass Members who do not exclude themselves from the settlement will automatically receive a cash payment, regardless of whether they submit a Claim Form, but Subclass Members will receive an *additional* payment under the settlement if they submit a valid claim. <u>Class Members who are not also Subclass Members *must* submit a Claim Form to receive a cash payment.</u>

If you are unsure about what benefits you may be eligible to receive, whether you are Class and/or Subclass Member, or what your options are, you may contact the Settlement Administrator, at 1 (855) 907-3140 or can review the settlement documents on this Settlement Website.

See Question 11 below, for instructions on how to submit a Claim Form.

10. How will payment amounts be calculated and how much money will I receive?

Payment amounts will depend on two things: how many people file valid claims, and the date you enrolled in a LifeLock identity theft protection plan. The Settlement Administrator will use LifeLock's records to determine this information.

The parties estimate that Subclass Members (persons who enrolled in a LifeLock plan between January 1, 2012 and April 30, 2015) will likely receive between about **\$34** and **\$39** if they <u>do</u> make a claim and between about **\$14** and **\$19** if they <u>do not</u> make a claim. All other Class Members (persons who were members of a LifeLock plan between September 1, 2010 and December 31, 2011 or between May 1, 2015 and [Date of Preliminary Approval]January 20, 2016) will likely receive **\$20** if they <u>do</u> make a claim and **nothing** if they <u>do not</u> make a claim.

The above estimates depend on the number of persons who make claims, which is unknown at this time. Actual payments amounts could be less than the above estimates.

#### 11. How do I submit a Claim Form and what is the deadline?

You have three wo options for submitting a Claim Form:

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 16 of 28

- <u>Online</u>: -You can submit a Claim Form online at <u>www.EbarleClassSettlement.com</u> using your Claim ID, <u>which is</u> located on the top of the Class Action Settlement Notice you received by email or mail. You may also call the <u>Settlement Administrator for your Claim ID.</u>
- <u>By mail</u>: -You can print and fill out the Claim Form that is available at www.EbarleClassSettlement.com or request that the Settlement Administrator mail you a Claim Form, and then mail your completed Claim Form (with postage) to:

Ebarle v. Lifelock, Inc. Settlement

#### c/o GCG

#### P.O. Box 10248

#### Dublin, OH 43017-5748

• By email: You can fill out and submit a Claim Form by email to the Settlement Administrator at info@EbarleClassSettlement.com.

You must follow the instructions and provide all of the required information on the Claim Form.

**Online** <u>and Email</u> <u>Claim Forms must be submitted by [DATE]</u>. <u>Claim Forms submitted by mail must be</u> **postmarked by [DATE]**. If you fail to submit <u>a Claim Form</u> online <u>or by email</u>, or postmark a Claim Form, by [DATE], your claim will be rejected.

12. What happens after a Claim Form is submitted?

The Settlement Administrator supervising the cash payments will use LifeLock's records and the information you provide on your Claim Form to calculate the amount of your cash payment consistent with the terms of the Settlement Agreement. If the Settlement Administrator needs more information, it may contact you directly.

13. Can I file more than one claim?

If you were enrolled in a LifeLock identity theft protection plan between September 1, 2010, and [Preliminary Approval Date]January 20, 2016, you are entitled to submit one Claim Form.

14. When will I receive a cash payment?

The Court will hold a Fairness Hearing on [date], 2016, to decide whether to approve the proposed settlement. If the Court approves the proposed settlement, the cash payments will be made approximately twenty one (21) days thereafter. This Settlement Website will be updated with current settlement information including if final approval is entered and the date on which cash payments will be made. Please be patient.

15. What am I giving up if I do not exclude myself from the Settlement?

If you don't exclude yourself from the proposed settlement by following the process explained in Question 16, you will release (i.e., give up) all of the claims described in paragraph 90 of the Settlement Agreement, which is available at www.EbarleClassSettlement.com. That means that you will not be able to sue, continue to sue or be part of any other lawsuit against LifeLock about the Released Claims. It also means that all of the decisions by the Court will apply to you.

#### EXCLUDING YOURSELF FROM THE PROPOSED SETTLEMENT

If you want to keep the right to sue LifeLock on your own about the issues in this Lawsuit, then you must take steps to exclude yourself from the proposed settlement. This is sometimes referred to as excluding yourself from or opting out of the settlement. If you exclude yourself, you are no longer part of the settlement and you won't get a cash payment from this settlement.

16. How do I exclude myself from the proposed settlement?

If you don't want to be part of the proposed settlement, you may exclude yourself by email or by writing to the Settlement Administrator. Your request must include the following:

• Your full name and address;

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 17 of 28

- If applicable, the name and address of any person claiming to be legally entitled to submit an exclusion request on your behalf and the basis for such legal entitlement; and
- A statement that you want to be excluded from the class.

You must email or mail your exclusion request, **postmarked or emailed by** [DATE], to:

Ebarle v. Lifelock, Inc. Settlement

c/o GCG

#### P.O. Box 10248

#### Dublin, OH 43017-5748

#### info@EbarleClassSettlement.com

You cannot exclude yourself from the proposed settlement by phone. A sample request for exclusion letter is available at www.EbarleClassSettlement.com.

#### 17. If I don't exclude myself, can I sue LifeLock for the same thing later?

No. Unless you exclude yourself, you give up the right to sue LifeLock about the issues in the Lawsuit.

#### **OBJECTING TO THE PROPOSED SETTLEMENT**

You can tell the Court that you don't agree with the settlement or some part of it, Class Counsel's request for attorneys' fees and expenses and/or the request for service awards for each of the Class Representatives. This is called objecting to the settlement.

#### 18. How do I tell the Court if I don't like the settlement ?

If you are a Class Member and don't exclude yourself, you can object to any part of the settlement, the settlement as a whole, Class Counsel's request for attorneys' fees and expenses, and/or the request for service awards for each of the Class Representatives. Any objection must be made in writing and include the following information:

- The name of this case, which is *Ebarle et al. v. LifeLock, Inc.*, Case No. 3:15-CV-258-HSG;
- Your full name, address and telephone number;
- If applicable, the name and address of any person claiming to be legally entitled to object on your behalf and the basis of such legal entitlement;
- All grounds for your objection;
- Whether you are represented by counsel, and if so the identity of such counsel;
- Your signature (an attorney's signature is not sufficient).

To be considered, your objection must be mailed <u>or emailed</u> to the Settlement Administrator: Ebarle v. Lifelock, Inc. Settlement, c/o GCG, P.O. Box 10248, Dublin, OH 43017-5748, <u>info@EbarleClassSettlement.com</u>, **postmarked** <u>or emailed</u> no later than [DATE].

If you don't send a timely or complete objection, you will waive all objections to the settlement, and won't be allowed to object to the settlement at the Fairness Hearing or otherwise.

Even if you object to the settlement you will be eligible for cash payments as set forth above in **Questions 8-14**; however, you will be bound by all terms of the proposed settlement if it is finally approved by the Court.

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 18 of 28

#### 19. What's the difference between objecting to the settlement and excluding myself from the settlement?

You object to the settlement when you wish to remain a Class Member and be subject to the settlement, but disagree with some aspect of the settlement. An objection allows your views to be heard in Court.

In contrast, excluding yourself from the proposed settlement means that you are no longer part of the proposed settlement and don't want the settlement to apply to you even if the Court finally approves it. Once excluded from the proposed settlement, you lose any right to receive a cash payment from the settlement or to object to any aspect of the settlement because the case no longer affects you.

#### IF YOU DO NOTHING

#### 20. What happens if I do nothing at all?

If you do nothing and the Court grants final approval of the proposed settlement, you will be included in the settlement and be bound by the release of claims in this settlement and will be giving up your rights to be part of any other lawsuit or make any other claim against LifeLock about the issues raised in the Lawsuit as described in **Question 15**. The Settlement Agreement, available at www.EbarleClassSettlement.com, describes all of the claims you will release (give up). If you do nothing and are a Subclass Member, you will automatically receive a cash payment. If you are <u>not</u> Subclass Member and do nothing, you will <u>not</u> receive a cash payment.

#### THE LAWYERS REPRESENTING YOU

#### 21. Do I have a lawyer representing me in the Lawsuit?

The Court has appointed lawyers to represent the Class Members in the Lawsuit. They are called "Class Counsel." You won't be charged for these lawyers. If you want to be represented by your own lawyer, you may hire one at your own expense. The lawyers appointed as Class Counsel are:

Michael W. Sobol Lieff Cabraser Heimann & Bernstein, LLP 275 Battery Street, 29th Floor San Francisco, California 94111 Randy Pulliam Carney Bates & Pulliam, PLLC 2800 Cantrell, Suite 510 Little Rock, AR 72202

#### 22. How will Class Counsel be paid?

Class Counsel intends to ask the Court to award attorneys' fees and expenses of up to \$10,200,000. LifeLock has agreed not to object to any request by Class Counsel provided it does not exceed \$10,200,000 in total for attorneys' fees and expenses.

Class Counsel will also ask the Court to award a \$2,000 service award to each of the four (4) Class Representatives, to compensate them for their commitment and efforts on behalf of the Class Members in the Lawsuit. LifeLock has agreed not to object to any service award request provided it does not exceed \$2,000 for each of the four (4) Class Representatives.

Class Counsel's application for attorneys' fees, expenses, and class representative service awards will be available at www.EbarleClassSettlement.com once filed.

The Court will determine the amount of attorneys' fees, expenses, and service awards to award. Any attorneys' fees, expenses, and service awards awarded by the Court will be paid by LifeLock and will not come out of the \$68 million settlement fund.

#### THE COURT'S FAIRNESS HEARING

The Court will hold a hearing (the "Fairness Hearing") to decide whether to approve the proposed settlement and the request for Class Counsel's attorneys' fees, expenses and the Class Representatives' service awards. You may attend and you may ask to speak, but you don't have to.

#### 23. When and where will the Court decide whether to approve the settlement?

The Court will hold the Fairness Hearing at \_\_\_\_\_\_a.m./p.m. on \_\_\_\_\_\_, 201\_, at the United States District Court for the Northern District of California, 450 Golden Gate Ave, 18th Floor, Courtroom 15, San Francisco, CA 94102. The hearing may be moved to a different date or time without notice, so check for updates on this website. At this hearing, the Court will consider whether the proposed settlement is fair, reasonable and adequate. The Court will also consider Class Counsel's application for attorneys' fees and expenses and for service awards for the Class Representatives. If there are objections, the Court will consider them at the hearing. After the hearing, the Court will decide whether to approve the settlement. We don't know how long the decision will take.

#### 24. Do I have to attend the hearing?

No. You don't have to attend the Fairness Hearing. Class Counsel will answer any questions the Court may have. If you or your personal attorney would like to attend the Fairness Hearing, you are welcome to do so at your expense. If you send a written objection, you don't have to come to Court to talk about it. As long as you submit your written objection by [date], to the proper address, and it complies with the requirements set forth above, the Court will consider it.

#### 25. May I speak at the hearing?

You may ask the Court for permission to speak at the Fairness Hearing. If you intend to speak at the Fairness Hearing, you may, but you are not required to, file with the Court and serve by First-Class mail on Class Counsel and LifeLock's Counsel, a Notice of Intention to Appear by [date] at the addresses below:

CLASS COUNSEL	LIFELOCK'S COUNSEL
Michael W. Sobol Lieff, Cabraser, Heimann & Bernstein, LLP 275 Battery Street 29 <sup>th</sup> Floor San Francisco, CA 94111	Luanne Sacks Sacks, Ricketts & Case LLP 177 Post Street, Suite 650 San Francisco, CA 94108

#### GETTING MORE INFORMATION

#### 26. How do I get more information?

This notice summarizes the proposed settlement. You can find more details in the Settlement Agreement. You can get a copy of the Settlement Agreement, read other key case documents, and get more information on this website. You can also call 1 (855) 907-3140 for more information. **DO NOT CONTACT THE COURT, LIFELOCK OR LIFELOCK's COUNSEL.** 

Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 20 of 28

# **EXHIBIT D**

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF CALIFORNIA

### If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and January 20, 2016, you are eligible for a <u>cash</u> <u>payment</u> from a class action settlement.

A federal court authorized this notice. This isn't a solicitation from a lawyer and you aren't being sued.

- A proposed settlement has been reached in a class action lawsuit that challenges representations LifeLock made regarding its identity theft protection plans and information security programs. LifeLock denies the allegations or that it did anything wrong. The court has not decided who is right in the lawsuit.
- If you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and January 20, 2016, you are a Class Member and are eligible to submit a claim to receive a cash payment. If you enrolled in a LifeLock identity theft protection plan between January 1, 2012 and April 30, 2015, you are also a Subclass Member.
- As a result of the settlement, LifeLock has agreed to pay \$68 million to a settlement fund. All Class Members will be able to file claims for cash payments of up to \$20. Subclass Members who do not exclude themselves from the settlement will receive automatic payments under the settlement, but will also receive an *additional* payment if they submit a valid claim.
- Your legal rights are affected whether you act or do not act. Read this notice and the information on this Settlement Website carefully. Your rights and options, and the deadlines to exercise them, are explained in this notice.
- The Court will decide whether to approve the settlement. Proposed payments to Class Members and Subclass Members who do not exclude themselves from the settlement will be made if the Court approves the settlement. Please be patient and check back to this website to find out when the cash payments may be available.

SUMMARY OF YOUR OPTIONS AND LEGAL RIGHTS IN THIS SETTLEMENT		
SUBMIT A CLAIM	If you are a Class Member, you can submit a Claim Form online at www.EbarleClassSettlement.com, or mail or email the Claim Form found at www.EbarleClassSettlement.com to the address provided below. The deadline to submit a Claim Form is [DATE]. See Question 11 below for more details	
AUTOMATIC PAYMENT TO SUBCLASS MEMBERS	If you are a Subclass Member, and do not exclude yourself from the settlement, you will automatically receive a cash payment if the settlement is approved. This automatic cash payment will be in <i>addition</i> to the amount you will receive if you submit a Claim Form. See <b>Question 10 below for more details.</b>	
EXCLUDE YOURSELF FROM THE SETTLEMENT	You <u>won't</u> receive a cash payment from the settlement. This is the only option that allows you to retain your right to bring another lawsuit against LifeLock about the claims in this lawsuit. The postmark or email deadline to exclude yourself is [DATE]. See Question 16 below for more details.	
DO NOTHING	If the settlement is approved and you do nothing, you will be bound by the settlement terms and judgment and will not be able to later sue LifeLock about the claims in this lawsuit. If you are a Subclass Member and do nothing, you will still receive an automatic cash payment. If you are <u>not</u> a Subclass Member and do nothing, you will <u>not</u> receive a cash payment. <b>See Question 20 below for more details.</b>	
OBJECT TO THE SETTLEMENT	Write to the Settlement Administrator if you don't like the settlement. You may object to the settlement and also submit a claim for a payment under the settlement. The postmark or email deadline to send an objection is [DATE]. See Question 18 below for more details.	
ATTEND THE HEARING	The Court has set a hearing on [DATE] regarding the fairness of the settlement. You may appear at the hearing, but you don't have to. You may hire your own attorney to appear for you. See Questions 23-25 below for more details.	

#### WHAT THIS NOTICE CONTAINS

BASI	C INFORMATION	2
1.	Why is there a notice?	2
2.	What is the lawsuit about?	3
3.	How does LifeLock respond to the allegations?	3
4.	Has the Court decided who is right?	3
5.	Why is this a class action?	3
6.	Why is there a settlement?	3
wно	) IS IN THE SETTLEMENT?	
7.	Who is included in the settlement?	3
THE	SETTLEMENT'S BENEFITS	4
8.	What benefits does the settlement provide?	4
9.	How do I get a cash payment?	
10.	How will payment amounts be calculated and how much money will I receive?	4
	How do I submit a Claim Form and what is the deadline?	
	What happens after a Claim Form is submitted	
	Can I file more than one claim?	
14.	When will I receive a cash payment?	5
15.	What am I giving up if I do not exclude myself from the Settlement?	5
EXCI	LUDING YOURSELF FROM THE PROPOSED SETTLEMENT	5
	How do I exclude myself from the Class?	
17.	If I don't exclude myself, can I sue LifeLock for the same thing later?	6
OBJE	CTING TO THE PROPOSED SETTLEMENT	6
18.	How do I tell the Court if I don't like the settlement?	6
19.	What's the difference between objecting to the settlement and excluding myself from the Settlement?	6
IF YO	DU DO NOTHING	6
20.	What happens if I do nothing at all?	6
THE	LAWYERS REPRESENTING YOU	7
21.	Do I have a lawyer representing me in the Lawsuit?	7
	How will Class Counsel be paid?	
THE	COURT'S FAIRNESS HEARING	7
	When and where will the Court decide whether to approve the settlement?	
	Do I have to attend the hearing?	
	May I speak at the hearing?	
GET	FING MORE INFORMATION	8
26.	How do I get more information?	8
	BASIC INFORMATION	

#### 1. Why is there a notice?

A Court authorized this notice because you have a right to know about the proposed settlement of this class action lawsuit and about all of your options before the Court decides whether to give final approval to the settlement. This Settlement Website provides notice of and explains the lawsuit, the proposed settlement, your legal rights, what settlement benefits are available, who is eligible for them, and how to get them. If the Court approves the proposed settlement, cash

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 23 of 28

payments will be made consistent with the settlement terms and the Court's orders. You will be informed of the progress of the settlement on this Settlement Website.

The United States District Court for the Northern District of California is overseeing this lawsuit. The case is *Ebarle et al. v. LifeLock, Inc.*, Case No. 3:15-CV-258-HSG (the "Lawsuit").

The consumers who filed the Lawsuit are called Plaintiffs and Class Representatives and the company they sued, LifeLock, Inc. ("LifeLock"), is called the Defendant.

#### 2. What is the lawsuit about?

The Lawsuit claims that LifeLock made misrepresentations which generally fall into four categories: (1) LifeLock's promise to provide "comprehensive" services in detecting fraud; (2) Lifelock's promise to provide timely and continuous alerts of potential fraud twenty four hours a day, seven days a week, three hundred sixty five days a year; (3) Lifelock's promise regarding its information security program; and (4) LifeLock's promise to provide a "\$1 Million Total Service Guarantee," which the Class Representatives allege purports to promise insurance in an amount up to \$1,000,000 against identity theft. The Second Amended Complaint filed in the Lawsuit, which is available www.EbarleClassSettlement.com, contains all of the allegations and claims asserted against LifeLock.

The Federal Trade Commission ("FTC") has made similar allegations against LifeLock in a contempt proceeding in a matter entitled *Federal Trade Commission v. LifeLock, Inc.*, Case No. 2:10-cv-00530-JJT, in the Arizona District Court for the District of Arizona ("FTC Action"). On December 22, 2015, the Court in the FTC Action approved the parties' Stipulated Order resolving that matter. The Court-approved Stipulated Order provides that \$68 million of the amount LifeLock pays to resolve the FTC Action may be used to provide consumer redress in this lawsuit through the proposed settlement.

3. How does LifeLock respond to the allegations?

LifeLock expressly denies that it did anything wrong and does not admit or concede any actual or potential fault, wrongdoing, or liability in connection with any facts or claims that have been alleged against it in the Lawsuit or the FTC Action.

4. Has the Court decided who is right?

No. The Court hasn't decided which of the parties, Plaintiffs or LifeLock, is right.

#### 5. Why is this a class action?

In a class action, one or more people, called "Class Representatives," (in this case, Napolean Ebarle, Jeanne Stamm, Brian Litton, and Renier Jerome Ebarle) sue on behalf of people who have similar claims. All of the people who have claims similar to the Class Representatives are members of the "Class" or "Class Members".

#### 6. Why is there a settlement?

The Court hasn't decided in favor of either Plaintiffs or LifeLock. Instead, both sides agreed to the settlement. By agreeing to the settlement, the parties avoid the costs and uncertainty of a trial, and Class Members receive the benefits described in this notice. The Class Representatives and the attorneys appointed to represent the class (called "Class Counsel") believe that the settlement is in the best interest of all Class Members.

#### WHO IS IN THE SETTLEMENT?

#### 7. Who is included in the settlement?

You are a "Class Member" if you were a member of a LifeLock identity theft protection plan at any time between September 1, 2010 and January 20, 2016. You are also a "Subclass Member" if you enrolled in a LifeLock identity theft protection plan between January 1, 2012 and April 30, 2015.

LifeLock is excluded from the Class as well as any parent, subsidiary, affiliate, or controlled person of LifeLock, as well as the officers, directors, agents, servants or employees of LifeLock and the immediate family members of any such persons. Also excluded is any judge who may preside over the Lawsuit.

#### IF YOU WERE A MEMBER OF A LIFELOCK IDENTITY THEFT PROTECTION PLAN BETWEEN SEPTEMBER 1, 2010 AND JANUARY 20, 2016 BUT ARE UNSURE WHAT BENEFITS YOU ARE ELIGIBLE TO RECEIVE, WHETHER YOU ARE A SUBCLASS MEMBER OR WHAT YOUR OPTIONS ARE, YOU MAY

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 24 of 28

### CONTACT THE SETTLEMENT ADMINISTRATOR, AT 1 (855) 907-3140 OR CAN REVIEW THE SETTLEMENT DOCUMENTS ON THIS SETTLEMENT WEBSITE.

#### THE SETTLEMENT'S BENEFITS – WHAT YOU CAN GET?

#### 8. What benefits does the settlement provide?

Approximately 6.7 Million Class Members are eligible for a cash payment. The settlement agreement is available at www.EbarleClassSettlement.com. If the proposed settlement is approved and becomes final, LifeLock has agreed to pay \$68 million to a settlement fund. You are eligible for a cash payment from the settlement fund, if you're a Class Member. *See* **Question 7** to determine if you're a Class Member. The \$68 million settlement fund will be used to only to provide cash payments to Class Members.

For details about how to receive a cash payment and about how payments will be determined, see Questions 9-12 below.

#### 9. How do I get a cash payment?

All Class Members may submit a <u>Claim Form</u> at <u>www.EbarleClassSettlement.com</u>. Subclass Members who do not exclude themselves from the settlement will automatically receive a cash payment, regardless of whether they submit a Claim Form, but Subclass Members will receive an *additional* payment under the settlement if they submit a valid claim. Class Members who are not also Subclass Members *must* submit a Claim Form to receive a cash payment.

If you are unsure about what benefits you may be eligible to receive, whether you are Class and/or Subclass Member, or what your options are, you may contact the Settlement Administrator, at 1 (855) 907-3140 or can review the settlement documents on this Settlement Website.

See Question 11 below, for instructions on how to submit a Claim Form.

10. How will payment amounts be calculated and how much money will I receive?

Payment amounts will depend on two things: how many people file valid claims, and the date you enrolled in a LifeLock identity theft protection plan. The Settlement Administrator will use LifeLock's records to determine this information.

The parties estimate that Subclass Members (persons who enrolled in a LifeLock plan between January 1, 2012 and April 30, 2015) will likely receive between about **\$34** and **\$39** if they <u>do</u> make a claim and between about **\$14** and **\$19** if they <u>do not</u> make a claim. All other Class Members (persons who were members of a LifeLock plan between September 1, 2010 and December 31, 2011 or between May 1, 2015 and January 20, 2016) will likely receive **\$20** if they <u>do</u> make a claim and **nothing** if they <u>do not</u> make a claim.

The above estimates depend on the number of persons who make claims, which is unknown at this time. Actual payments amounts could be less than the above estimates.

#### 11. How do I submit a Claim Form and what is the deadline?

You have three options for submitting a Claim Form:

- <u>Online</u>: You can submit a Claim Form online at <u>www.EbarleClassSettlement.com</u> using your Claim ID, which is located on the top of the Class Action Settlement Notice you received by email or mail. You may also call the Settlement Administrator for your Claim ID.
- <u>By mail</u>: You can print and fill out the Claim Form that is available at www.EbarleClassSettlement.com or request that the Settlement Administrator mail you a Claim Form, and then mail your completed Claim Form (with postage) to:

Ebarle v. Lifelock, Inc. Settlement

c/o GCG

#### P.O. Box 10248

#### Dublin, OH 43017-5748

• <u>By email</u>: You can fill out and submit a Claim Form by email to the Settlement Administrator at info@EbarleClassSettlement.com.

You must follow the instructions and provide all of the required information on the Claim Form.

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 25 of 28

**Online and Email Claim Forms must be submitted by** [**DATE**]. **Claim Forms submitted by mail must be postmarked by** [**DATE**]. If you fail to submit a Claim Form online or by email, or postmark a Claim Form, by [**DATE**], your claim will be rejected.

#### 12. What happens after a Claim Form is submitted?

The Settlement Administrator supervising the cash payments will use LifeLock's records and the information you provide on your Claim Form to calculate the amount of your cash payment consistent with the terms of the Settlement Agreement. If the Settlement Administrator needs more information, it may contact you directly.

#### 13. Can I file more than one claim?

If you were enrolled in a LifeLock identity theft protection plan between September 1, 2010, and January 20, 2016, you are entitled to submit one Claim Form.

#### 14. When will I receive a cash payment?

The Court will hold a Fairness Hearing on [date], 2016, to decide whether to approve the proposed settlement. If the Court approves the proposed settlement, the cash payments will be made approximately twenty one (21) days thereafter. This Settlement Website will be updated with current settlement information including if final approval is entered and the date on which cash payments will be made. Please bepatient.

#### 15. What am I giving up if I do not exclude myself from the Settlement?

If you don't exclude yourself from the proposed settlement by following the process explained in Question 16, you will release (i.e., give up) all of the claims described in paragraph 90 of the Settlement Agreement, which is available at www.EbarleClassSettlement.com. That means that you will not be able to sue, continue to sue or be part of any other lawsuit against LifeLock about the Released Claims. It also means that all of the decisions by the Court will apply to you.

#### EXCLUDING YOURSELF FROM THE PROPOSED SETTLEMENT

If you want to keep the right to sue LifeLock on your own about the issues in this Lawsuit, then you must take steps to exclude yourself from the proposed settlement. This is sometimes referred to as excluding yourself from or opting out of the settlement. If you exclude yourself, you are no longer part of the settlement and you won't get a cash payment from this settlement.

#### 16. How do I exclude myself from the proposed settlement?

If you don't want to be part of the proposed settlement, you may exclude yourself by email or by writing to the Settlement Administrator. Your request must include the following:

- Your full name and address;
- If applicable, the name and address of any person claiming to be legally entitled to submit an exclusion request on your behalf and the basis for such legal entitlement; and
- A statement that you want to be excluded from the class.

You must email or mail your exclusion request, **postmarked or emailed by** [**DATE**], to:

Ebarle v. Lifelock, Inc. Settlement

#### c/o GCG

#### P.O. Box 10248

#### Dublin, OH 43017-5748

#### info@EbarleClassSettlement.com

You cannot exclude yourself from the proposed settlement by phone. A sample request for exclusion letter is available at www.EbarleClassSettlement.com.

#### 17. If I don't exclude myself, can I sue LifeLock for the same thing later?

No. Unless you exclude yourself, you give up the right to sue LifeLock about the issues in the Lawsuit.

#### **OBJECTING TO THE PROPOSED SETTLEMENT**

You can tell the Court that you don't agree with the settlement or some part of it, Class Counsel's request for attorneys' fees and expenses and/or the request for service awards for each of the Class Representatives. This is called objecting to the settlement.

#### 18. How do I tell the Court if I don't like the settlement ?

If you are a Class Member and don't exclude yourself, you can object to any part of the settlement, the settlement as a whole, Class Counsel's request for attorneys' fees and expenses, and/or the request for service awards for each of the Class Representatives. Any objection must be made in writing and include the following information:

- The name of this case, which is *Ebarle et al. v. LifeLock, Inc.*, Case No. 3:15-CV-258-HSG;
- Your full name, address and telephone number;
- If applicable, the name and address of any person claiming to be legally entitled to object on your behalf and the basis of such legal entitlement;
- All grounds for your objection;
- Whether you are represented by counsel, and if so the identity of such counsel;
- Your signature (an attorney's signature is not sufficient).

To be considered, your objection must be mailed or emailed to the Settlement Administrator: Ebarle v. Lifelock, Inc. Settlement, c/o GCG, P.O. Box 10248, Dublin, OH 43017-5748, <u>info@EbarleClassSettlement.com</u>, **postmarked or emailed no later than [DATE**].

If you don't send a timely or complete objection, you will waive all objections to the settlement, and won't be allowed to object to the settlement at the Fairness Hearing or otherwise.

Even if you object to the settlement you will be eligible for cash payments as set forth above in **Questions 8-14**; however, you will be bound by all terms of the proposed settlement if it is finally approved by the Court.

19. What's the difference between objecting to the settlement and excluding myself from the settlement?

You object to the settlement when you wish to remain a Class Member and be subject to the settlement, but disagree with some aspect of the settlement. An objection allows your views to be heard in Court.

In contrast, excluding yourself from the proposed settlement means that you are no longer part of the proposed settlement and don't want the settlement to apply to you even if the Court finally approves it. Once excluded from the proposed settlement, you lose any right to receive a cash payment from the settlement or to object to any aspect of the settlement because the case no longer affects you.

#### IF YOU DO NOTHING

#### 20. What happens if I do nothing at all?

If you do nothing and the Court grants final approval of the proposed settlement, you will be included in the settlement and be bound by the release of claims in this settlement and will be giving up your rights to be part of any other lawsuit or make any other claim against LifeLock about the issues raised in the Lawsuit as described in **Question 15**. The Settlement Agreement, available at www.EbarleClassSettlement.com, describes all of the claims you will release (give up). If you do nothing and are a Subclass Member, you will automatically receive a cash payment. If you are <u>not</u> Subclass Member and do nothing, you will <u>not</u> receive a cash payment.

#### Case 3:15-cv-00258-HSG Document 59 Filed 01/26/16 Page 27 of 28

#### THE LAWYERS REPRESENTING YOU

#### 21. Do I have a lawyer representing me in the Lawsuit?

The Court has appointed lawyers to represent the Class Members in the Lawsuit. They are called "Class Counsel." You won't be charged for these lawyers. If you want to be represented by your own lawyer, you may hire one at your own expense. The lawyers appointed as Class Counsel are:

Michael W. Sobol Lieff Cabraser Heimann & Bernstein, LLP 275 Battery Street, 29th Floor San Francisco, California 94111 Randy Pulliam Carney Bates & Pulliam, PLLC 2800 Cantrell, Suite 510 Little Rock, AR 72202

#### 22. How will Class Counsel be paid?

Class Counsel intends to ask the Court to award attorneys' fees and expenses of up to \$10,200,000. LifeLock has agreed not to object to any request by Class Counsel provided it does not exceed \$10,200,000 in total for attorneys' fees and expenses.

Class Counsel will also ask the Court to award a \$2,000 service award to each of the four (4) Class Representatives, to compensate them for their commitment and efforts on behalf of the Class Members in the Lawsuit. LifeLock has agreed not to object to any service award request provided it does not exceed \$2,000 for each of the four (4) Class Representatives.

Class Counsel's application for attorneys' fees, expenses, and class representative service awards will be available at www.EbarleClassSettlement.com once filed.

The Court will determine the amount of attorneys' fees, expenses, and service awards to award. Any attorneys' fees, expenses, and service awards awarded by the Court will be paid by LifeLock and will not come out of the \$68 million settlement fund.

#### THE COURT'S FAIRNESS HEARING

The Court will hold a hearing (the "Fairness Hearing") to decide whether to approve the proposed settlement and the request for Class Counsel's attorneys' fees, expenses and the Class Representatives' service awards. You may attend and you may ask to speak, but you don't have to.

23. When and where will the Court decide whether to approve the settlement?

The Court will hold the Fairness Hearing at \_\_\_\_\_\_a.m./p.m. on \_\_\_\_\_\_\_, 201\_, at the United States District Court for the Northern District of California, 450 Golden Gate Ave, 18th Floor, Courtroom 15, San Francisco, CA 94102. The hearing may be moved to a different date or time without notice, so check for updates on this website. At this hearing, the Court will consider whether the proposed settlement is fair, reasonable and adequate. The Court will also consider Class Counsel's application for attorneys' fees and expenses and for service awards for the Class Representatives. If there are objections, the Court will consider them at the hearing. After the hearing, the Court will decide whether to approve the settlement. We don't know how long the decision will take.

#### 24. Do I have to attend the hearing?

No. You don't have to attend the Fairness Hearing. Class Counsel will answer any questions the Court may have. If you or your personal attorney would like to attend the Fairness Hearing, you are welcome to do so at your expense. If you send a written objection, you don't have to come to Court to talk about it. As long as you submit your written objection by [date], to the proper address, and it complies with the requirements set forth above, the Court will consider it.

#### 25. May I speak at the hearing?

You may ask the Court for permission to speak at the Fairness Hearing. If you intend to speak at the Fairness Hearing, you may, but you are not required to, file with the Court and serve by First-Class mail on Class Counsel and LifeLock's Counsel, a Notice of Intention to Appear by [date] at the addresses below:

CLASS COUNSEL	LIFELOCK'S COUNSEL
Michael W. Sobol Lieff, Cabraser, Heimann & Bernstein, LLP 275 Battery Street 29 <sup>th</sup> Floor San Francisco, CA 94111	Luanne Sacks Sacks, Ricketts & Case LLP 177 Post Street, Suite 650 San Francisco, CA 94108

#### GETTING MORE INFORMATION

#### 26. How do I get more information?

This notice summarizes the proposed settlement. You can find more details in the Settlement Agreement. You can get a copy of the Settlement Agreement, read other key case documents, and get more information on this website. You can also call 1 (855) 907-3140 for more information. **DO NOT CONTACT THE COURT, LIFELOCK OR LIFELOCK's COUNSEL.**